

# 3Q19 Quarterly Supplement

October 15, 2019



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Financial results reported in this document are preliminary. Final financial results and other disclosures will be reported in our Quarterly Report on Form 10-Q for the quarter ended September 30, 2019, and may differ materially from the results and disclosures in this document due to, among other things, the completion of final review procedures, the occurrence of subsequent events, or the discovery of additional information.

# 3Q19 Earnings



- \$1.9 billion of operating losses predominantly reflecting litigation accruals for a variety of matters, including a \$1.6 billion discrete litigation accrual (not tax deductible) for previously disclosed retail sales practices matters (recognized in operating losses)
- \$1.1 billion gain from the previously announced sale of our Institutional Retirement and Trust (IRT) business (other noninterest income)
- \$302 million of gains on the sales of \$510 million of consumer real estate first lien mortgage PCI loans (other noninterest income)
- \$(244) million mortgage servicing rights (MSR) valuation adjustments driven predominantly by higher prepayment rate estimates (*mortgage banking servicing income, net*)
- \$105 million impairment of capitalized software (equipment expense)
- \$50 million reserve build <sup>(1)</sup> (provision for credit losses)
- Diluted earnings per common share (EPS) of \$0.92 included:
  - The partial redemption of our Series K Preferred Stock, which reduced EPS by \$0.05 per share as a result of the elimination of the purchase accounting discount recorded on these shares at the time of the Wachovia acquisition (preferred stock dividends)

<sup>(1)</sup> Reserve build represents the amount by which the provision for credit losses exceeds net charge-offs, while reserve release represents the amount by which net charge-offs exceed the provision for credit losses.

# 3Q19 Highlights

Earnings	<ul> <li>Net income of \$4.6 billion and diluted EPS of \$0.92 included the impact of a \$1.6 billion, or \$(0.35) per share, discrete litigation accrual (not tax deductible), and a \$1.1 billion, or \$0.20 per share, gain from the previously announced sale of our IRT business</li> </ul>
Highlights	<ul> <li>Positive business momentum with strong customer activity <ul> <li>Year-over-year (YoY) and linked quarter (LQ) growth in loans and deposits</li> <li>'Customer Loyalty' and 'Overall Satisfaction with Most Recent Visit' branch survey scores in September reached highest levels in more than 3 years</li> <li>Primary consumer checking customers <sup>(1)</sup> up 1.5% YoY, with the 4Q18 sale of 52 branches reducing the growth rate by 0.4%; the 8<sup>th</sup> consecutive quarter of YoY growth</li> <li>Strong debit and credit card usage YoY</li> <li>Debit card point-of-sale (POS) purchase volume <sup>(2)</sup> up 6% and consumer general purpose credit card POS purchase volume up 5%</li> <li>Higher loan originations in first mortgage and auto YoY</li> <li>First mortgage loan originations held-for-investment of \$19.3 billion, up 62%</li> <li>Consumer auto originations of \$6.9 billion, up 45%</li> </ul> </li> <li>Continued strong credit performance <ul> <li>Net charge-off rate of 27 bps was near historic lows</li> <li>Nonaccrual loans as a % of total loans of 58 bps; lowest level in over 10 years</li> </ul> </li> <li>Returned \$9.0 billion to shareholders through common stock dividends and net share repurchases, up from \$8.9 billion in 3Q18</li> <li>Quarterly common stock dividend of \$0.51 per share, up 19% YoY</li> <li>Period-end common shares outstanding down 442.4 million shares, or 9% YoY</li> </ul>

<sup>(1)</sup> Customers who actively use their checking account with transactions such as debit card purchases, online bill payments, and direct deposit; reported on a one-month lag from reported quarterend so as of August 2019 compared with August 2018.

<sup>(2)</sup> Combined consumer and business debit card purchase volume dollars.

## Year-over-year results



(1) 3Q19 capital ratio is a preliminary estimate. Fully phased-in capital ratios are calculated assuming the full phase-in of the Basel III capital rules. See page 35 for additional information regarding the Common Equity Tier 1 capital ratio.

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## Balance Sheet and credit overview (linked quarter)

Loans	<ul> <li>Up \$5.0 billion</li> <li>Commercial loans stable as growth in commercial and industrial loans, and lease financing was offset by lower commercial real estate loans</li> <li>Consumer loans up \$5.0 billion on growth in first mortgage loans, auto loans and credit card loans</li> </ul>
Cash and short-term investments	<ul> <li>Down \$24.8 billion on growth in loans, debt and equity securities, and trading assets</li> </ul>
Debt and equity securities	<ul> <li>Trading assets up \$12.1 billion reflecting a higher inventory of U.S. Treasuries</li> <li>Debt securities (AFS and HTM) up \$12.6 billion as purchases were partially offset by run-off and sales; ~\$29.6 billion of gross purchases in 3Q19, largely federal agency mortgage-backed securities (MBS) in the AFS portfolio, vs. ~\$15.9 billion in 2Q19</li> </ul>
Deposits	<ul> <li>Up \$20.1 billion on higher consumer and small business, commercial, and mortgage escrow deposits</li> </ul>
Short-term borrowings	<ul> <li>Up \$8.6 billion on higher repurchase balances</li> </ul>
Long-term debt	<ul> <li>Down \$10.8 billion as \$19.2 billion of redemptions and maturities were partially offset by \$7.1 billion of issuances</li> </ul>
Total stockholders' equity	<ul> <li>Down \$5.7 billion to \$193.3 billion reflecting higher net share repurchases and lower preferred stock</li> <li>Preferred stock down 6% reflecting the partial redemption of our Series K Preferred Stock</li> <li>Common shares outstanding down 150.4 million shares, or 3%, on net share repurchases of \$6.8 billion</li> </ul>
Credit	<ul> <li>Net charge-offs of \$645 million, or 27 bps of average loans (annualized), down \$8 million, or 1 bp</li> <li>Nonperforming assets of \$6.0 billion, down \$317 million predominantly driven by declines in consumer real estate, and commercial and industrial nonaccruals</li> <li>\$50 million reserve build</li> </ul>

## Income Statement overview (linked quarter)

Total revenue	<ul> <li>Revenue of \$22.0 billion</li> </ul>
Net interest income	<ul> <li>NII down \$470 million, and NIM down 16 bps to 2.66% largely reflecting balance sheet repricing driven by the impact of the lower interest rate environment, as well as higher MBS premium amortization on higher prepayments, partially offset by the benefit of one additional day in the quarter and favorable balance sheet growth and mix</li> </ul>
Noninterest income	<ul> <li>Noninterest income up \$896 million</li> <li>Other income up \$784 million and included the \$1.1 billion gain from the sale of our IRT business, and \$302 million of gains from the sales of Pick-a-Pay PCI loans and other consumer real estate first mortgage PCI loans</li> <li>Market sensitive revenue <sup>(1)</sup> up \$364 million on higher net gains from equity securities driven by gains from our affiliated venture capital and private equity partnerships, as well as higher net gains on trading reflecting increased customer activity         <ul> <li>Please see pages 32-33 for additional information on deferred compensation and net trading gains</li> <li>Mortgage banking down \$292 million as \$127 million higher gains on mortgage origination activity on increases in originations and a higher residential HFS production margin were more than offset by a \$419 million decline in net servicing income largely due to the impact of higher prepayment rate estimates on the valuation of our residential mortgage servicing rights asset</li> <li>Trust and investment fees down \$9 million reflecting lower fees due to the sale of our IRT business, largely offset by higher asset based fees in retail brokerage and asset management, as well as higher investment banking fees</li> </ul> </li> </ul>
Noninterest expense	<ul> <li>Noninterest expense up \$1.8 billion</li> <li>Operating losses up \$1.7 billion predominantly reflecting litigation accruals for a variety of matters, including a \$1.6 billion discrete litigation accrual for previously disclosed retail sales practices matters</li> <li>Personnel expense up \$120 million on higher salaries, revenue-based incentive compensation and severance expense</li> </ul>
Income tax expense	<ul> <li>22.1% effective income tax rate included net discrete income tax expense of \$443 million predominantly related to the non-tax deductible treatment of a \$1.6 billion discrete litigation accrual</li> <li>Currently expect the effective income tax rate for 4Q19 to be ~17.5%, excluding the impact of any unanticipated discrete items</li> </ul>

All comparisons are 3Q19 compared with 2Q19. (1) Consists of net gains from trading activities, debt securities and equity securities.

## Average loans



- Total average loans of \$949.8 billion, up \$10.3 billion YoY and \$2.3 billion LQ
  - Commercial loans down \$494 million LQ on lower commercial real estate loans
  - Consumer loans up \$2.8 billion LQ as growth in first mortgage loans, auto loans and credit card loans was partially offset by declines in junior lien mortgage loans, as well as lower other revolving credit and installment loans
- Total average loan yield of 4.61%, down 19 bps LQ and 11 bps YoY reflecting the repricing impacts of lower interest rates and continued loan mix changes

## Period-end loans



- Total period-end loans of \$954.9 billion, up \$12.6 billion, or 1%, YoY as growth in commercial and industrial loans, first mortgage loans, credit card loans, and auto loans was partially offset by declines in commercial real estate loans, junior lien mortgage loans, and other revolving credit and installment loans
  - Strategic sales of PCI loans, predominantly Pick-a-Pay, and the transfer of first mortgage loans to held for sale (HFS) totaled \$7.4 billion from 4Q18 3Q19
- Total period-end loans up \$5.0 billion LQ as growth in first mortgage loans, commercial and industrial loans, auto loans, and credit card loans was partially offset by declines in commercial real estate loans and junior lien mortgage loans
  - Strategic sales of \$510 million of consumer real estate first mortgage PCI loans in 3Q19
  - Purchase of \$1.0 billion of first mortgage loans as a result of exercising servicer cleanup calls to terminate over 20 pre-2008 securitizations
  - Please see pages 9 and 10 for additional information
- 6-quarter trend of strategic consumer loan sales and transfers to held for sale (HFS)

(\$ in billions)	2Q18	3Q18	4Q18	1Q19	2Q19	3Q19
Strategic consumer loan sales and transfers to HFS						
Consumer real estate PCI loan sales	\$ 1.3	1.7	1.6	1.6	1.9	0.5
Reliable consumer auto loans (transferred to HFS prior to sale)		0.4				
First mortgage loans transferred to HFS					1.8	

## Commercial loans up \$10.4 billion YoY and stable LQ:

(\$ in billions, Period-end balances) B= billion, MM = million





#### Including growth of

- \$2.7B in Corporate & Investment Banking driven by growth in trade finance, and loans to the tech, media and telecomm, and energy sectors, as well as growth in asset-backed finance
- \$1.6B in the Credit Investment Portfolio primarily due to purchases of collateralized loan obligations (CLOs) in loan form
- \$832MM in Commercial Real Estate credit facilities to REITs and other nondepository financial institutions

#### ... partially offset by declines of

- \$2.1B in Commercial Banking predominantly on lower Government and Institutional Banking, and middle market lending
- \$948MM in Commercial Capital driven by seasonally lower Commercial Distribution Finance dealer floor plan loans



#### Commercial real estate loans down \$2.2B LQ

- CRE construction down \$1.1B reflecting market liquidity and increased refinance activity
- CRE mortgage down \$1.1B reflecting liquidity in the commercial mortgage-backed securities (CMBS) market, as well as continued credit discipline, which was partially offset by origination growth

#### Lease financing up \$276MM LQ primarily driven by growth in Equipment Finance

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## Consumer loan trends

Consumer loans up \$2.2 billion YoY after the impact of \$5.6 billion of strategic sales and \$1.8 billion of first mortgage loans transferred to held for sale; up \$5.0 billion LQ on growth in first mortgage loans, auto loans and credit card loans

(\$ in billions, Period-end balances) B= billion, MM = million



**Automobile** 

2019

3019

- First mortgage loans up \$6.3B YoY and \$4.2B LQ
  - LQ increase driven by \$19.3B of originations and the purchase of \$1.0B of loans resulting from the exercise of servicer cleanup calls, partially offset by paydowns and \$510MM of PCI loan sales; \$576MM of originations directed to held for sale for future securitizations
  - Junior lien mortgage loans down \$4.5B YoY and \$1.2B LQ as continued paydowns more than offset new originations
- Auto loans up \$663MM YoY and \$1.1B LQ
- Originations of auto loans up 45% YoY and 9% LQ reflecting a renewed emphasis on growing auto loans following the restructuring of the business



 Credit card up \$1.8B YoY on purchase volume growth, and up \$809MM LQ on seasonality



 Other revolving credit and installment loans down \$2.2B YoY largely driven by lower margin loans and securitybased lending, and up \$120MM LQ

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3Q18

50

45

40

35

30

## Average deposit trends and costs



- Average deposits of \$1.3 trillion, up \$25.0 billion, or 2% YoY as higher Wholesale Banking and retail banking deposits were partially offset by lower Wealth and Investment Management (WIM) deposits as customers allocated more cash into higher yielding liquid alternatives
- Average deposit cost of 71 bps, up 24 bps YoY, reflecting increases in Wholesale Banking and WIM deposit rates, unfavorable deposit mix shifts, and retail banking deposit campaign pricing for new deposits
- Average deposits up \$22.4 billion, or 2%, LQ on higher Wholesale Banking deposits, higher retail banking deposits reflecting continued promotional rates and offers, as well as higher mortgage escrow deposits
  - Noninterest-bearing deposits down \$14.5 billion, or 4%, YoY and up \$3.1 billion, or 1%, LQ
  - Interest-bearing deposits up \$39.5 billion, or 4%, YoY and up \$19.3 billion, or 2%, LQ
- Average deposit cost up 1 bp LQ driven by continued retail banking deposit campaign pricing for new deposits and influenced by deposit mix shifts

## Period-end deposit trends



- Period-end deposits of \$1.3 trillion, up \$41.9 billion, or 3%, YoY
- Period-end deposits up \$20.1 billion, or 2%, LQ
  - Wholesale Banking deposits up \$6.6 billion, or 2%, on growth in Middle Market Banking and Business Banking deposits reflecting seasonality, as well as higher Commercial Real Estate deposits
  - Corporate Treasury deposits including brokered CDs down
     \$2.5 billion, or 3%
  - Mortgage escrow deposits up \$4.1 billion, or 16%, largely reflecting higher mortgage payoffs
  - Consumer and small business banking deposits <sup>(1)</sup> of \$758.4 billion, up \$11.9 billion, or 2%, and included:
    - Higher retail banking deposits including growth in high-yield savings and CDs
    - Higher WIM deposits as clients' reallocation of cash into higher yielding liquid alternatives slowed during the quarter

## Net interest income



- Net interest income decreased \$947 million, or 8%, YoY and \$470 million, or 4%, LQ; linked quarter decrease reflected declines from:
  - Balance sheet repricing including the impact of a lower interest rate environment
  - \$133 million higher MBS premium amortization resulting from higher prepays (3Q19 MBS premium amortization was \$371 million); currently expect 4Q19 MBS premium amortization to increase from 3Q19, though at a slower pace than 3Q19
  - Lower variable income and the impact of hedge ineffectiveness accounting results <sup>(2)</sup>
  - Partially offset by favorable balance sheet growth and mix, and one additional day in the quarter
- Average earning assets up \$20.9 billion LQ:
  - Debt securities up \$9.4 billion
  - Mortgage loans held for sale up \$4.2 billion
  - Loans up \$2.3 billion
  - Equity securities up \$1.9 billion
- NIM of 2.66% down 16 bps LQ and included:
  - ~(11) bps from balance sheet mix and repricing
  - ~(3) bps from MBS premium amortization
  - ~(2) bps from variable income and hedge ineffectiveness accounting results

(1) CMT = Constant Maturity Treasury rate.

(2) Total hedge ineffectiveness accounting (including related economic hedges) of \$16 million in the quarter included \$35 million in net interest income and \$(19) million in other income. In 2Q19 total hedge ineffectiveness accounting (including related economic hedges) was \$82 million and included \$89 million in net interest income and \$(7) million in other income.

## Noninterest income

(⇒ in millions)		3Q19	vs 2Q19	vs 3Q18
Noninterest income	-			
Service charges on deposit accounts	\$	1,219	1 %	1
Trust and investment fees:				
Brokerage advisory, commissions				
and other fees		2,346	1	1
Trust and investment management		729	(8)	(13)
Investment banking		484	6	5
Card fees		1,027	-	1
Other fees		858	7	1
Mortgage banking		466	(39)	(45)
Insurance		91	(2)	(13)
Net gains from trading activities		276	21	75
Net gains on debt securities		3	(85)	(95)
Net gains from equity securities		956	54	130
Lease income		402	(5)	(11)
Other		1,528	105	141
Total noninterest income	\$	10,385	9%	11



- Deposit service charges up \$13 million LQ reflecting higher consumer deposit service charges
  - Consumer (61% of total) was up largely driven by seasonality
  - Commercial (39% of total) was down on lower Treasury Management
    - Earnings credit rate (ECR) offset (results in lower fees for commercial customers) was up \$2 million LQ, and \$21 million YoY
- Trust and investment fees down \$9 million
  - Brokerage advisory, commissions and other fees up \$28 million as higher retail brokerage advisory fees (priced at the beginning of the quarter) were partially offset by lower brokerage transaction revenue
  - Trust and investment management fees down \$66 million as lower trust fees due to the sale of our IRT business were partially offset by higher asset-based fees in asset management
  - Investment banking fees up \$29 million largely driven by higher loan syndications and advisory fees
- Other fees up \$58 million substantially all driven by higher commercial real estate brokerage commissions
- Mortgage banking down \$292 million
  - Net gains on mortgage loan originations up \$127 million on higher origination volumes reflecting lower mortgage loan interest rates, a higher residential HFS production margin, and higher commercial mortgage banking gains
  - Servicing income down \$419 million largely due to the impact of higher prepayment rate estimates on the valuation of our residential MSRs
- Trading gains up \$47 million as increased volatility drove higher volumes (*Please see page 33 for additional information*)
- Net gains from equity securities up \$334 million on higher gains from our affiliated venture capital and private equity partnerships, partially offset by \$91 million lower deferred compensation gains (P&L neutral) (*Please see page 32 for additional information*)
- Other income up \$784 million and included a \$1.1 billion gain on the sale of our IRT business, \$302 million of gains on the sales of PCI loans compared with a \$721 million gain in 2Q19, and a \$94 million expense reimbursement related to the IRT transition services agreement (*Please see page 27 for additional information*)

# Noninterest expense and efficiency ratio <sup>(1)</sup>

(@ in millions)	3Q19	vs 2Q19	vs 3Q18
Noninterest expense			
Salaries	\$ 4,695	3 %	5
Commission and incentive compensation	2,735	5	13
Employee benefits	1,164	(13)	(15)
Equipment	693	14	9
Net occupancy	760	6	6
Core deposit and other intangibles	27	-	(90)
FDIC and other deposit assessments	93	(35)	(72)
Outside professional services <sup>(2)</sup>	823	-	8
Operating losses <sup>(2)</sup>	1,920	n.m.	n.m.
Other <sup>(2)</sup>	2,289	(5)	5
Total noninterest expense	\$ 15,199	13 %	10



- Noninterest expense up \$1.8 billion LQ
  - Personnel expense up \$120 million
    - Salaries up \$154 million reflecting one additional payroll day, staffing mix changes, and higher severance expense
    - Commission and incentive compensation up \$138 million and included higher revenue-related incentive compensation in investment banking and retail brokerage
    - Employee benefits expense down \$172 million and included \$109 million lower deferred compensation expense (P&L neutral) (*Please see page 32 for additional information*)
  - Equipment expense up \$86 million driven by a \$105 million impairment of capitalized software reflecting a reevaluation of software under development
  - FDIC and other deposit assessments down \$51 million from an elevated 2Q19
  - Operating losses <sup>(2)</sup> up \$1.7 billion predominantly reflecting litigation accruals for a variety of matters, including a \$1.6 billion discrete litigation accrual for previously disclosed retail sales practices matters
  - Other expense <sup>(2)</sup> down \$121 million and included:
    - \$63 million lower advertising and promotion from an elevated 2Q19 which included higher campaign volumes and increased brand advertising
    - \$48 million lower charitable donations expense
    - \$39 million lower operating lease expense
    - \$25 million higher contract services
- (1) Efficiency ratio defined as noninterest expense divided by total revenue (net interest income plus noninterest income).
- (2) The sum of Outside professional services expense, Operating losses and Other expense equals Other noninterest expense in the Consolidated Statement of Income, pages 19 and 20 of the press release.

## Noninterest expense – linked quarter

(\$ in millions)



For analytical purposes, we have grouped our noninterest expense into these six categories. Please see page 34 for additional information.

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(\$ in millions)



For analytical purposes, we have grouped our noninterest expense into these six categories. Please see page 34 for additional information.

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## 2019 expense target

- We currently expect 2019 noninterest expense to be ~\$53 billion, which is at the top end of the \$52.0-\$53.0 billion expense target range, as expense efficiencies are being offset by higher ongoing investment spend
- Our 2019 expense target excludes:
  - Annual operating losses in excess of \$600 million, such as litigation and remediation accruals and penalties
  - Deferred compensation expense, which is subject to market fluctuations and is P&L neutral (\$476 million expense YTD 2019<sup>(1)</sup> vs. \$242 million benefit in FY18)
- Factors impacting expenses include:
  - Investments in risk management including regulatory compliance and operational risk, as well as data and technology, have exceeded expectations and are anticipated to continue
  - Elevated revenue-related expenses due to, among other things, strength in mortgage originations and in the capital markets. We don't want to forgo revenue to manage to an expense target



## **Community Banking**

( in millions)	3Q19	vs 2Q19	vs 3Q18
Net interest income	\$ 6,769	(4) %	(8)
Noninterest income	4,470	(6)	-
Provision for credit losses	608	27	11
Noninterest expense	8,766	22	17
Income tax expense	667	(20)	(28)
Segment net income	\$ 999	(68) %	(65)
(\$ in billions)			
Avg loans, net	\$ 459.0	-	-
Avg deposits	789.7	2	4

	3Q19	2Q19	3Q18
Key Metrics:			
Total Retail Banking branches	5,393	5,442	5,663
() in billions)	3Q19	2Q19	3Q18
Auto originations	\$ 6.9	6.3	4.8
Home Lending			
Applications	\$ 85	90	57
Application pipeline	44	44	22
Originations	58	53	46
Residential HFS production margin $^{(1)}$	1.21 %	0.98 %	0.97

 Net income of \$999 million, down 65% YoY and 68% LQ predominantly due to higher operating losses reflecting higher litigation accruals

#### **Key metrics**

- See pages 20 and 21 for additional information
- 5,393 retail bank branches reflects 52 branch consolidations in 3Q19
- Consumer auto originations of \$6.9 billion, up 9% LQ and 45% YoY reflecting a renewed emphasis on growing auto loans following the restructuring of the business
- Mortgage originations of \$58 billion (held-for-sale = \$38 billion and held-for-investment = \$20 billion), up 9% LQ and 26% YoY
  - 60% of originations were for purchases, compared with 68% in 2Q19 and 81% in 3Q18
  - 1.21% residential held for sale production margin  $^{(1)},\ up$  23 bps LQ

(1) Production margin represents net gains on residential mortgage loan origination/sales activities divided by total residential held for sale mortgage originations.

## **Community Banking metrics**

Customers and Active Accounts (in millions)	3019	2Q19	1019	4018	3Q18	vs. 2019	vs. 3018
	2613	2019	1612	4010	9476	V3. 2Q13	13. 2610
Digital (online and mobile) Active Customers <sup>(1) (2)</sup>	30.2	30.0	29.8	29.2	29.0	0%	4%
Mobile Active Customers <sup>(1) (2)</sup>	24.2	23.7	23.3	22.8	22.5	2%	7%
Primary Consumer Checking Customers <sup>(1) (3)</sup>	24.3	24.3	23.9	23.9	24.0	0.3%	1.5%
Consumer General Purpose Credit Card Active Accounts (4)(5)	8.1	8.0	7.8	8.0	7.9	1%	3%

- Digital (online and mobile) active customers <sup>(1) (2)</sup> of 30.2 million, up modestly LQ and up 4% YoY reflecting improvements in user experience and increased customer awareness of digital services
  - Mobile active customers <sup>(1) (2)</sup> of 24.2 million, up 2% LQ and 7% YoY
- Primary consumer checking customers <sup>(1) (3)</sup> of 24.3 million, up 0.3% LQ and 1.5% YoY. The sale of 52 branches in 4Q18 reduced the YoY growth rate by 0.4%
- Consumer general purpose credit card active accounts <sup>(4) (5)</sup> of 8.1 million, up 1% LQ and 3% YoY driven by growth in direct mail and digital channels

Customer Experience Survey Scores							
with Branch (period end)	3Q19	2Q19	1Q19	4Q18	3Q18	vs. 2Q19	vs. 3Q18
Customer Loyalty	66.0%	65.1%	64.1%	60.2%	58.5%	90 bps	752
Overall Satisfaction with Most Recent Visit	81.4%	80.9%	80.2%	78.7%	77.9%	49	355

 'Customer Loyalty' and 'Overall Satisfaction with Most Recent Visit' branch survey scores in September reached highest levels in more than 3 years

- (4) Accounts having at least one POS transaction, including POS reversal, during the period.
- (5) Credit card metrics shown in the table are for general purpose cards only.

<sup>(1)</sup> Metrics reported on a one-month lag from reported quarter-end; for example, 3Q19 data as of August 2019 compared with August 2018.

<sup>(2)</sup> Digital and mobile active customers is the number of consumer and small business customers who have logged on via a digital or mobile device in the prior 90 days.

<sup>(3)</sup> Customers who actively use their checking account with transactions such as debit card purchases, online bill payments, and direct deposit.

## **Community Banking metrics**

Balances and Activity							
(in millions, except where noted)	3Q19	2Q19	1Q19	4Q18	3Q18	vs. 2Q19	vs. 3Q18
Consumer and Small Business Banking Deposits							
(Average) (\$ in billions)	\$ 749.5	742.7	739.7	736.3	743.5	1%	1%
Teller and ATM Transactions <sup>(1)</sup>	324.3	327.3	313.8	334.8	343.6	-1%	-6%
Consumer and Small Business Digital Payment							
Transactions <sup>(2)</sup>	146.2	145.8	138.2	135.5	137.0	0%	7%
Debit Cards <sup>(3)</sup>							
POS Transactions	2,344	2,336	2,165	2,249	2,235	0%	5%
POS Purchase Volume (billions)	\$ 92.6	93.2	86.6	89.8	87.5	-1%	6%
Consumer General Purpose Credit Cards <sup>(4)</sup> (\$ in billions)							
POS Purchase Volume	\$ 20.4	20.4	18.3	20.2	19.4	0%	5%
Outstandings (Average)	31.7	30.9	30.7	30.2	29.3	3%	8%

- Average consumer and small business banking deposit balances up 1% both LQ and YoY
- Teller and ATM transactions <sup>(1)</sup> of 324.3 million in 3Q19, down 1% LQ on seasonality, and down 6% YoY due to continued customer migration to digital channels
- Consumer and small business digital payment transactions <sup>(2)</sup> of 146.2 million, up modestly LQ and up 7% YoY reflecting improvements in user experience and increased customer awareness of digital services
- Debit cards <sup>(3)</sup> and consumer general purpose credit cards <sup>(4)</sup>:
  - Point-of-sale (POS) debit card transactions flat LQ, and up 5% YoY on stronger usage per account
  - POS debit card purchase volume down 1% LQ, and up 6% YoY on higher transaction volume
  - POS consumer general purpose credit card purchase volume flat LQ, and up 5% YoY on higher transaction volume
  - Consumer general purpose credit card average balances of \$31.7 billion, up 3% LQ and up 8% YoY driven by purchase volume growth

- (3) Combined consumer and business debit card activity.
- (4) Credit card metrics shown in the table are for general purpose cards only.

<sup>(1)</sup> Teller and ATM transactions reflect customer transactions completed at a branch teller line or ATM and does not include customer interactions with a branch banker. Management uses this metric to help monitor customer traffic trends within the Company's Retail Banking business.

<sup>(2)</sup> Metrics reported on a one-month lag from reported quarter-end; for example, 3Q19 data includes June 2019, July 2019 and August 2019.

## Wholesale Banking

		vs		vs
(@in millions)	3Q19	2Q19		3Q18
Net interest income	\$ 4,382	(3)	%	(7)
Noninterest income	2,560	1		(1)
Provision for credit losses	92	n.m.		n.m.
Noninterest expense	3,889	-		(1)
Income tax expense	315	(14)		(34)
Segment net income	\$ 2,644	(5)	%	(7)
(\$ in billions)				
Avg loans, net	\$ 474.3	-		2
Avg deposits	422.0	3		2

(.∂ or # in billions)		3Q19	vs 2Q19	vs 3Q18
Key Metrics:		-		-
Lending-related				
Unfunded lending commitments	\$	332	2 %	3
Assets under lease		28	-	(3)
Commercial mortgage servicing - 3rd party unpaid principal balance		560	1	4
Treasury Management				
ACH payment transactions originated (#) (1)		1.9	2	14
Commercial card spend volume <sup>(2)</sup>	\$	8.8	1	6
Investment Banking <sup>(3)</sup>				
Total U.S. market share (YTD %)		3.5		20 bps
High grade U.S. market share (YTD %)		7.4		(10) bps
Loan syndications U.S. market share (YTD %)	)	4.4		80 bps

(1) Includes ACH payment transactions originated by the entire company.

(2) Includes commercial card volume for the entire company.

(3) Year-to-date (YTD) through September. Source: Dealogic U.S. investment banking fee market share.

Wells Fargo 3Q19 Supplement

- Net income of \$2.6 billion, down 7% YoY and 5% LQ on lower net interest income
- Net interest income down 3% LQ as the impact of the lower interest rate environment was partially offset by higher trading-related income and higher deposit balances
- Noninterest income up 1% LQ on higher commercial real estate brokerage fees, market sensitive revenue, investment banking fees, and mortgage banking fees
- Provision for credit losses increased \$64 million LQ from a 2Q19 which included a reserve release
- Noninterest expense stable LQ

### Lending-related

- Unfunded lending commitments up 3% YoY and 2% LQ
- Total assets under lease stable LQ as growth in Equipment Finance loans was largely offset by lower operating leases included in Other Assets

#### **Treasury Management**

- Treasury management revenue down 1% YoY and down 3% LQ on seasonally lower 3Q volumes
- ACH payment transactions originated <sup>(1)</sup> up 14% YoY and 2% LQ
- Commercial card spend volume <sup>(2)</sup> of \$8.8 billion, up 6% YoY on increased transaction volumes, and up 1% LQ

#### **Investment Banking**

 YTD 2019 U.S. investment banking market share of 3.5% <sup>(3)</sup> vs. YTD 2018 of 3.3% <sup>(3)</sup> and full year 2018 of 3.2% <sup>(3)</sup> on higher market share in loan syndications

## Wealth and Investment Management

(@in millions)	3Q19	vs 2019	vs 3Q18
Net interest income	\$ 989	(5) %	(10)
Noninterest income	4,152	38	33
Provision for credit losses	3	n.m.	(50)
Noninterest expense	3,431	6	6
Income tax expense	426	n.m.	75
Segment net income	\$ 1,280	<b>113</b> %	75
(\$ in billions)			
Avg loans, net	\$ 75.9	1	2
Avg deposits	142.4	(1)	(11)
		vs	vs
(a) in billions, except where noted) Key Metrics:	3Q19	2Q19	3Q18
WIM Client assets <sup>(1)</sup> (\$ in trillions)	\$ 1.9	- %	(1)
<u>Retail Brokerage</u>			
Client assets (\$ in trillions)	1.6	1	(1)
Advisory assets	569	1	2
IRA assets	415	-	(1)
Financial advisors	13,723	(1)	(2)
Wealth Management			
Client assets	\$ 230	-	(4)
Wells Fargo Asset Management			
Total AUM <sup>(2)</sup>	503	2	4
Wells Fargo Funds AUM	217	5	8

- Net income of \$1.3 billion, up 75% YoY and 113% LQ predominantly driven by a \$1.1 billion gain on the sale of our IRT business (Please see page 27 for additional information)
- Net interest income down 5% LQ primarily due to the lower interest rate environment and lower average deposits
- Noninterest income up 38% LQ largely driven by the gain on the sale of our IRT business, partially offset by lower net gains from equity securities on decreased deferred compensation plan investments (P&L neutral)
- Noninterest expense up 6% LQ, primarily due to higher equipment expense including a \$103 million impairment of capitalized software, as well as higher operating losses, partially offset by lower employee benefits expense from decreased deferred compensation plan expense (P&L neutral)

#### **WIM Segment Highlights**

- WIM total client assets of \$1.9 trillion, down 1% YoY
- 3Q19 closed referred investment assets (referrals resulting from the WIM/Community Banking partnership) of \$2.6 billion were down 6% LQ and up 3% YoY

#### **Retail Brokerage**

 Advisory assets of \$569 billion, up 2% YoY primarily driven by higher market valuations, partially offset by net outflows

#### Wells Fargo Asset Management

 Total AUM <sup>(2)</sup> of \$503 billion, up 4% YoY as money market fund net inflows and higher market valuations were partially offset by equity and fixed income net outflows

(1) WIM Client Assets reflect Brokerage & Wealth assets, including Wells Fargo Funds holdings and deposits.

(2) Wells Fargo Asset Management Total AUM not held in Brokerage & Wealth client assets excluded from WIM Client Assets.



Provision Expense and Net Charge-offs (\$ in millions)

## Nonperforming Assets

(\$ in billions)



- Net charge-offs of \$645 million, down \$8 million LQ on lower commercial losses
- 0.27% net charge-off rate, down 1 bp LQ
  - Commercial losses of 11 bps, down 2 bps LQ on higher recoveries
  - Consumer losses of 46 bps, up 1 bp LQ on lower recoveries as well as higher auto losses reflecting seasonality
- NPAs decreased \$317 million LQ
  - Nonaccrual loans <sup>(1)</sup> decreased \$377 million on a \$219 million decline in consumer nonaccruals reflecting improvement in all asset classes, as well as a \$158 million decline in commercial nonaccruals on lower commercial and industrial, and real estate mortgage nonaccruals
  - Foreclosed assets up \$60 million predominantly driven by one CRE property
- \$50 million reserve build
- Allowance for credit losses = \$10.6 billion
  - Allowance covered 4.1x annualized 3Q19 net charge-offs

(1) Financial information for periods prior to December 31, 2018, has been revised to exclude mortgage loans held for sale, loans held for sale and loans held at fair value of \$339 million at September 30, 2018.

## Capital

## Common Equity Tier 1 Ratio (Fully Phased-In) (1) 12.0% 11.9% 11.9% 11.7% 11.6% 3Q18 4Q18 1Q19 2Q19 3019 Estimated

#### **Capital Position**

 Common Equity Tier 1 ratio (fully phased-in) of 11.6% at 9/30/19 <sup>(1)</sup> was well above both the regulatory minimum of 9% and our current internal target of 10%

#### Capital Return

- Period-end common shares outstanding down 150.4 million shares, or 3%, LQ
  - Settled 159.1 million common share repurchases
  - Issued 8.6 million common shares
- Capital levels well above regulatory requirements and internal targets, enabling significant capital returns to shareholders
  - Returned \$9.0 billion to shareholders in 3Q19, up 2% YoY
    - Net share repurchases of \$6.8 billion
    - Quarterly common stock dividend of \$0.51 per share, up 19% YoY

#### **Preferred Stock**

 Redeemed 1.55 million shares of our Series K Preferred Stock on 9/16/19 resulting in a 6% LQ reduction in period-end preferred stock outstanding

## Total Loss Absorbing Capacity (TLAC) Update

- As of 9/30/19, our eligible external TLAC as a percentage of total risk-weighted assets was 23.3% <sup>(2)</sup> compared with the required minimum of 22.0%
- (1) 3Q19 capital ratio is a preliminary estimate. Fully phased-in capital ratios are calculated assuming the full phase-in of the Basel III capital rules. See page 35 for additional information regarding the Common Equity Tier 1 capital ratio.
   (2) 2017 TA capital rule is an entities to a set of the set
- (2) 3Q19 TLAC ratio is a preliminary estimate.

# Appendix

# Sale of Institutional Retirement and Trust (IRT) business

- We closed the previously announced sale of our IRT business on July 1, 2019, and recognized a pre-tax gain of \$1.1 billion in the third quarter
- We will continue to administer client assets at the direction of the buyer for up to 24 months from the closing date pursuant to a transition services agreement
  - The buyer will receive post-closing revenue from the client assets and will pay us a fee for certain costs that we incur to administer the client assets during the transition period. The transition services fee will be recognized as other noninterest income, and the expenses we incur will be recognized in the same manner as they were prior to the close of the sale
- AUM and assets under administration (AUA) associated with the IRT business totaled \$21 billion and \$912 billion at September 30, 2019, respectively
- Pursuant to the transition services agreement, in 3Q19 we recognized transition services fee income of \$94 million associated with the reimbursement by the buyer of certain costs we incurred to administer the client assets
- Revenue generated and direct expenses incurred prior to the sale are summarized in the table below (indirect expenses are not included)

	20:	18	201	9
(\$ in millions)	2018 Revenue	2018 Direct Expense	1H19 <sup>(1)</sup> Revenue	1H19 <sup>(1)</sup> Direct Expense
Net interest income	\$ 91		46	
Trust and investment fees	398		188	
Total revenue	\$ 490		234	
Personnel expense	\$	186		94
Equipment and occupancy expense		13		6
Other noninterest expense		57		29
Total direct expense	\$	256		130

## Real estate 1-4 family mortgage portfolio

() in millions)	3Q19	2Q19	3Q18	Linked Quarter Ch	ange	Year over Year C	Change	
Real estate 1-4 family first								
mortgage loans:	\$ 290,604	286,427	284,273	\$ 4,177	1 %	\$ 6,331	2	%
Nonaccrual loans	2,261	2,425	3,267	(164)	(7)	(1,006)	(31)	
as % of loans	0.78 %	0.85 %	1.15 %	(7) bps		(37) bps		
Net charge-offs/(recoveries)	\$ (5)	(30)	(25)	\$ 25	(83)	\$ 20	(80)	
as % of average loans	(0.01) %	(0.04) %	(0.04) %	3 bps		3 bps		
Real estate 1-4 family junior lien								
mortgage loans:	\$ 30,838	32,068	35,330	\$ (1,230)	(4)	\$ (4,492)	(13)	
Nonaccrual loans	819	868	983	(49)	(6)	(164)	(17)	
as % of loans	2.66 %	2.71 %	2.78 %	<b>(5)</b> bps		(12) bps		
Net charge-offs/(recoveries)	\$ (22)	(19)	(9)	\$ (3)	16 %	\$ (13)	n.m.	%
as % of average loans	(0.28) %	(0.24) %	(0.10) %	(4) bps		<b>(18)</b> bps		

- First mortgage loans up \$4.2 billion LQ as \$19.3 billion of originations, and the purchase of \$1.0 billion of loans resulting from the exercise of servicer cleanup calls, were largely offset by paydowns and \$510 million of PCI loan sales (\$302 million gain)
  - Net charge-offs up \$25 million on lower recoveries
  - Nonaccrual loans decreased \$164 million, or 7%, LQ
  - First lien home equity lines of \$10.7 billion, down \$337 million

- Pick-a-Pay portfolio decreased \$1.0 billion LQ to \$9.5 billion
  - Non-PCI loans of \$8.9 billion, down \$465 million, or 5%, LQ primarily reflecting loans paid-in-full
  - PCI loans of \$551 million, down \$560 million LQ driven by \$508 million of loan sales
    - \$231 million reclassified from nonaccretable to accretable yield in 3Q19
    - 3Q19 accretable yield percentage of 12.24% expected to decrease to ~11.69% in 4Q19
- Junior lien mortgage loans down \$1.2 billion, or 4%, LQ as paydowns more than offset new originations

## Consumer credit card portfolio

() in millions, except where noted)	3Q19	2Q1	9	3Q18	Linked Quarte	r Change		Ye	ear over-Ye	ar Change	
Credit card outstandings	\$ 39,629	38,820	)	37,812	\$ 809	2	%	\$	1,817		5 %
Net charge-offs	319	349	)	299	(30)	(9)			20		7
as % of avg loans	3.22	% 3.68	3 %	3.22 %	<b>(46)</b> b	ps			-	bps	
30+ days past due	\$ 997	895	5	941	\$ 102	11		\$	56		6
as % of loans	2.52	% 2.31	%	2.49	<b>21</b> b	ps			3	bps	
Key Metrics:											
Purchase volume	\$ 22,533	22,459	)	21,481	\$ 74	-		\$	1,052		5
POS transactions (millions)	337	329	)	319	8	2			18		6
New accounts <sup>(1)</sup> (thousands)	469	498	3	539	(29)	(6)			(70)	(1	3)
POS active accounts (thousands) <sup>(2)</sup>	8,985	8,832	2	8,779	153	2	%		206		2 %

- Credit card outstandings up 2% LQ reflecting seasonal spend and payment activity, and up 5% YoY on purchase volume growth
  - General purpose credit card outstandings up 2% LQ and up 6% YoY
  - Purchase dollar volume flat LQ, and up 5% YoY on higher transaction volume
  - New accounts <sup>(1)</sup> down 6% LQ as we continue to optimize our digital channel, and down 13% YoY which includes the launch of our Propel American Express<sup>®</sup> card in July 2018
    - 40% of general purpose credit card new accounts were originated through digital channels, down from 48% in 2Q19 and 44% in 3Q18
    - 21% of general purpose credit card new accounts were originated through direct mail channels, up from 16% in 2Q19 and 14% in 3Q18
- Net charge-offs down \$30 million, or 46 bps, LQ primarily driven by seasonality, but up \$20 million YoY largely driven by portfolio growth of \$1.8 billion
- 30+ days past due were up \$102 million LQ and \$56 million YoY

Loan balances as of period-end.

(1) Includes consumer general purpose credit card as well as certain co-brand and private label relationship new account openings.

(2) Accounts having at least one POS transaction, including POS reversal, during the period.

## Auto portfolios

(.) in millions)	3Q19	2Q19	3Q18	Linked Quarter (	Change		Year over	Year Change	
Consumer:									
Auto outstandings	\$ 46,738	45,664	46,075	\$ 1,074	2	%	\$ 663	1	%
Indirect outstandings	46,004	44,785	44,952	1,219	3		1,052	2	
Direct outstandings	734	879	1,123	(145)	(16)		(389)	(35)	
Nonaccrual loans	110	115	118	(5)	(4)		(8)	(7)	
as % of loans	0.24 %	0.25 %	0.26	<b>(1)</b> bps			<b>(2)</b> b	ps	
Net charge-offs	\$ 76	52	130	\$ 24	46		\$ (54)	(42)	
as % of avg loans	0.65 %	0.46 %	1.10	19 bps			<b>(45)</b> b	ps	
30+ days past due	\$ 1,101	1,048	1,383	\$ 53	5		\$ (282)	(20)	
as % of loans	2.36 %	2.30 %	3.00	6 bps			<b>(64)</b> b	ps	
Commercial:									
Auto outstandings	\$ 10,562	10,973	10,647	\$ (411)	(4)		\$ (85)	(1)	
Nonaccrual loans	14	16	30	(2)	(13)		(16)	(53)	
as % of loans	0.13 %	0.15 %	0.28	(2) bps			<b>(15)</b> b	ps	
Net charge-offs	\$ 1	2	1	\$ (1)	(50)	%	\$ -	-	%
as % of avg loans	0.05 %	0.06 %	0.05	(1) bps			- b	ps	

#### **Consumer Portfolio**

- Auto outstandings of \$46.7 billion, up 2% LQ and 1% YoY
  - 3Q19 originations of \$6.9 billion, up 9% LQ and 45% YoY reflecting a renewed emphasis on growing auto loans following the restructuring of the business
- Nonaccrual loans down \$5 million LQ on seasonality and \$8 million YoY
- Net charge-offs up \$24 million LQ on seasonality, and down \$54 million YoY predominantly driven by lower early losses from higher quality originations
- 30+ days past due increased \$53 million LQ and decreased \$282 million YoY largely driven by higher quality originations

#### Loan balances as of period-end.

#### **Commercial Portfolio**

 Loans of \$10.6 billion, down 4% LQ on seasonally lower dealer floor plan utilization and down 1% YoY

## Student lending portfolio

(@ in millions)	3Q19	2Q19	3Q18	Linked Quarter Ch	nange		Year over Yea	ır Change	
Private outstandings	\$ 10,827	10,860	11,463 \$	(33)	-	%	\$ (636)	(6)	%
Net charge-offs	29	32	27	(3)	(9)		2	7	
as % of avg loans	1.07 %	1.16 %	0.92	<b>(9)</b> bps			15 bps	;	
30+ days past due	\$ 175	148	182 \$	27	18	%	\$ (7)	(4)	%
as % of loans	1.62 %	1.36 %	1.59	26 bps			3 bps	5	

- \$10.8 billion private loan outstandings, stable LQ and down 6% YoY on higher paydowns
  - Average FICO of 761 and 80% of the total outstandings have been co-signed
  - Originations increased 12% YoY driven by higher originations for student loan consolidations
- Net charge-offs decreased \$3 million LQ due to seasonality of repayments and increased \$2 million YoY on lower recoveries
- 30+ days past due increased \$27 million LQ due to seasonality and decreased \$7 million YoY on lower loan balances

## Deferred compensation plan investment results

- Wells Fargo's deferred compensation plan allows eligible team members the opportunity to defer receipt
  of current compensation to a future date
- Certain team members within Wholesale Banking, and Wealth and Investment Management have mandatory deferral plans as part of their incentive compensation plans
- To neutralize the impact of market fluctuations resulting from team member elections, which are
  recognized in employee benefits expense, we enter into economic hedges through the use of equity
  securities and the offsetting revenue is recognized in net interest income and net gains from equity
  securities

(\$ in millions)	3Q19	2Q19	1Q19	4Q18	3Q18	vs 2Q19	vs 3Q18
Net interest income	\$ 13	18	13	23	14	\$ (5)	(1)
Net gains (losses) from equity securities	(4)	87	345	(452)	118	(91)	(122)
Total revenue (losses) from deferred							
compensation plan investments	9	105	358	(429)	132	(96)	(123)
Employee benefits expense <sup>(1)</sup>	5	114	357	(428)	129	(109)	(124)
Income (loss) before income tax expense	\$ 4	(9)	1	(1)	3	\$ 13	1

- FY18 employee benefits expense was a \$242 million benefit
- YTD 2019 <sup>(2)</sup> employee benefits expense was a \$476 million expense

Represents change in deferred compensation plan liability.
 Year-to-date (YTD) through September.

## Trading-related revenue

( in millions)	3Q19	2Q19	3Q18	ı	Linked Quarter	<sup>.</sup> Change	Year over Year	Change
Trading-related revenue Net interest income	\$ 838	776	764	\$	62	8 %	\$ 74	10 %
Net gains on trading activities	276	229	158		47	21	118	75
Trading-related revenue	\$ 1,114	1,005	922	\$	109	11 %	\$ 192	21 %

- Fixed income, currencies and commodity trading (FICC) generated 84% of total trading-related revenue in 3Q19
- Trading-related revenue of \$1.1 billion was up \$109 million, or 11%, LQ:
  - Net interest income increased \$62 million, or 8%, largely driven by higher average trading assets reflecting increases in residential mortgage-backed securities (RMBS)
  - Net gains on trading activities up \$47 million, or 21%, primarily driven by higher equity, rates and commodities, and credit trading, partially offset by losses in asset-backed trading
- Trading-related revenue was up \$192 million, or 21%, YoY:
  - Net interest income increased \$74 million, or 10%, largely driven by higher average trading assets predominantly reflecting increased customer demand for U.S. Treasury and agency bonds, as well as RMBS
  - Net gains on trading activities up \$118 million, or 75%, reflecting increased trading in rates and commodities, credit trading, and equities, as well as lower losses in asset-backed trading

## Noninterest expense analysis (reference for slides 16-17)

For analytical purposes, we have grouped our noninterest expense into six categories:

Compensation & Benefits: Salaries, benefits and non-revenue-related incentive compensation

**Revenue-related:** Incentive compensation directly tied to generating revenue; businesses with expenses directly tied to revenue (operating leases, insurance)

Third Party Services: Expenses related to the use of outside parties, such as legal and consultant costs

**"Running the Business" – Non Discretionary:** Expenses that are costs of doing business, including foreclosed asset expense and FDIC assessments

"Running the Business" - Discretionary: Travel, advertising, postage, etc.

Infrastructure: Equipment, occupancy, etc.

#### Wells Fargo & Company and Subsidiaries

#### COMMON EQUITY TIER 1 UNDER BASEL III (FULLY PHASED-IN) (1)

			Estimated				
(in billions, except ratio)			Sep 30, 2019	Jun 30, 2019	Mar 31, 2019	Dec 31, 2018	Sep 30, 2018
Total equity		\$	194.4	200.0	198.7	197.1	199.7
Adjustments:							
Preferred stock			(21.5)	(23.0)	(23.2)	(23.2)	(23.5
Additional paid-in capital on ESOP preferred stock			(0.1)	(0.1)	(0.1)	(0.1)	(0.1
Unearned ESOP shares			1.1	1.3	1.5	1.5	1.8
Noncontrolling interests			(1.1)	(1.0)	(0.9)	(0.9)	(0.9
Total common stockholders' equity			172.8	177.2	176.0	174.4	177.0
Adjustments:							
Goodwill			(26.4)	(26.4)	(26.4)	(26.4)	(26.4)
Certain identifiable intangible assets (other than MSRs)			(0.5)	(0.5)	(0.5)	(0.6)	(0.8)
Other assets (2)			(2.3)	(2.3)	(2.1)	(2.2)	(2.1
Applicable deferred taxes (3)			0.8	0.8	0.8	0.8	0.8
Investment in certain subsidiaries and other			0.3	0.4	0.3	0.4	0.4
Common Equity Tier 1 (Fully Phased-In) under Basel III	(A)		144.7	149.2	148.1	146.4	148.9
Total risk-weighted assets (RWAs) anticipated under Basel III (4)(5)	(B)	\$	1,245.8	1,246.7	1,243.1	1,247.2	1,250.2
Common Equity Tier 1 to total RWAs anticipated under Basel II (Fully Phased-In) (5)	l (A)/(B	)	11.6%	12.0	11.9	11.7	11.9

(1) Basel III capital rules, adopted by the Federal Reserve Board on July 2, 2013, revised the definition of capital, increased minimum capital ratios, and introduced a minimum Common Equity Tier 1 (CET1) ratio. The rules are being phased in through the end of 2021. Fully phased-in capital amounts, ratios and RWAs are calculated assuming the full phase-in of the Basel III capital rules. Beginning January 1, 2018, the requirements for calculating CET1 and tier 1 capital, along with RWAs, became fully phased-in.

(2) Represents goodwill and other intangibles on nonmarketable equity securities, which are included in other assets.

(3) Applicable deferred taxes relate to goodwill and other intangible assets. They were determined by applying the combined federal statutory rate and composite state income tax rates to the difference between book and tax basis of the respective goodwill and intangible assets at period end.

(4) The final Basel III capital rules provide for two capital frameworks: the Standardized Approach, which replaced Basel I, and the Advanced Approach applicable to certain institutions. Under the final rules, we are subject to the lower of our CET1 ratio calculated under the Standardized Approach and under the Advanced Approach in the assessment of our capital adequacy. Because the final determination of our CET1 ratio and which approach will produce the lower CET1 ratio as of September 30, 2019, is subject to detailed analysis of considerable data, our CET1 ratio at that date has been estimated using the Basel III definition of capital under the Basel III Standardized Approach RWAs. The capital ratio for June 30 and March 31, 2019, and December 31 and September 30, 2018, was calculated under the Basel III Standardized Approach RWAs.

(5) The Company's September 30, 2019, RWAs and capital ratio are preliminary estimates.

## Forward-looking statements

This document contains "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995. In addition, we may make forward-looking statements in our other documents filed or furnished with the SEC, and our management may make forward-looking statements orally to analysts, investors, representatives of the media and others. Forward-looking statements can be identified by words such as "anticipates," "intends," "plans," "seeks," "believes," "estimates," "expects," "target," "projects," "outlook," "forecast," "will," "may," "could," "should," "can" and similar references to future periods. In particular, forward-looking statements include, but are not limited to, statements we make about: (i) the future operating or financial performance of the Company, including our outlook for future growth; (ii) our noninterest expense and efficiency ratio; (iii) future credit quality and performance, including our expectations regarding future loan losses and allowance levels; (iv) the appropriateness of the allowance for credit losses; (v) our expectations regarding net interest income and net interest margin; (vi) loan growth or the reduction or mitigation of risk in our loan portfolios; (vii) future capital or liquidity levels or targets and our estimated Common Equity Tier 1 ratio under Basel III capital standards; (viii) the performance of our mortgage business and any related exposures; (ix) the expected outcome and impact of legal, regulatory and legislative developments, as well as our expectations regarding compliance therewith; (x) future common stock dividends, common share repurchases and other uses of capital; (xi) our targeted range for return on assets, return on equity, and return on tangible common equity; (xii) the outcome of contingencies, such as legal proceedings; and (xiii) the Company's plans, objectives and strategies. Forward-looking statements are not based on historical facts but instead represent our current expectations and assumptions regarding our business, the economy and other future conditions. Investors are urged to not unduly rely on forward-looking statements as actual results could differ materially from expectations. Forward-looking statements speak only as of the date made, and we do not undertake to update them to reflect changes or events that occur after that date. For more information about factors that could cause actual results to differ materially from expectations, refer to the "Forward-Looking Statements" discussion in Wells Fargo's press release announcing our third quarter 2019 results and in our most recent Quarterly Report on Form 10-Q, as well as to Wells Fargo's other reports filed with the Securities and Exchange Commission, including the discussion under "Risk Factors" in our Annual Report on Form 10-K for the year ended December 31, 2018.