

# 4Q22 Financial Results

January 13, 2023

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# Actively helped our customers in 2022



#### Supporting our Customers

- Helped customers avoid overdraft fees and meet short-term cash needs:
  - Eliminated non-sufficient fund (NSF) fees
  - Eliminated transfer fees for customers enrolled in overdraft protection
  - Established Extra Day Grace Period which has helped ~3.4 million customers avoid overdraft fees by providing consumer customers an extra business day to cure negative balances and avoid overdraft fees
  - Rolled-out Early Pay Day, which provides consumer customers who receive eligible direct deposits the ability to access funds up to two days earlier
  - Launched Flex Loan, a digital only, small dollar, short-term credit product
  - Over **1.7 million** Clear Access Banking<sup>SM</sup> accounts, our checking account with no overdraft fees
- Banking Inclusion Initiative: Launched first 5 HOPE Inside Centers in Oakland, Houston, Greater Atlanta, Phoenix and Los Angeles as part of our work to introduce HOPE Inside Centers in 20 markets by the end of 2023, and redesign 100 branches in low- to moderate-income neighborhoods across the nation
- Helped over **244,000** homeowners with new loans to either purchase a home or refinance an existing mortgage
- **\$3.5 billion** in new commitments (including forward commitments) for affordable housing under the Government-sponsored enterprise (GSE) and Federal Housing Administration (FHA) programs (consisting of 35,900 total units including 33,700 rent restricted affordable units).

### New Digital and Product Offerings

- Reimagined Wells Fargo Mobile<sup>®</sup> app for consumer and small business customers
  - **28.3 million** mobile active customers<sup>1</sup>
  - 6.6 billion mobile logins
- Launched two credit cards
  - Wells Fargo Autograph<sup>SM</sup>: our new reward card which provides 3x points across top spending categories of travel, dining, and streaming services
  - BILT Mastercard<sup>®</sup>: allows renters to earn rewards on rental payments which can be used towards a down payment on a home purchase
- Relaunched Intuitive Investor<sup>®</sup>, a digitally automated investment platform, making it easier for customers to invest with a streamlined account opening and a lower minimum investment requirement of \$500
- Introduced Wells Fargo Premier, a new integrated banking, lending and investment offering oriented towards the complex financial needs of our affluent clients
- Launched Wells Fargo Vantage<sup>™</sup>, a one-stop-shop digital banking experience for commercial and corporate clients which allows for the customization and personalization of the client experience
- Continued the development of payment APIs for commercial and corporate clients, invested in solutions to support our financial institution clients, and began developing digital commercial lending solutions

<sup>1.</sup> Mobile active customers is the number of consumer and small business customers who have logged on via a mobile device in the prior 90 days.

# Actively helped our customers, communities and employees in 2022



#### Supporting Sustainability

- Published the Wells Fargo CO2eMission<sup>SM</sup>, a climate alignment and targetsetting methodology for our financing portfolios, and set the first interim financed emissions targets for the Oil & Gas and Power sectors
- Issued our second sustainability bond, the Inclusive Communities and Climate Bond, raising **\$2 billion** in capital to support housing affordability, economic opportunity, renewable energy and clean transportation
- Published our first sustainable finance progress report highlighting the \$68 billion in financing towards sustainable activities and businesses which is 14% of our \$500 billion goal
- From the inception of our Renewable Energy & Environmental Finance (REEF) Group in 2005 to September 2022, REEF provided over \$14.4 billion in financing to ~12% of the utility-scale wind and solar capacity in the U.S.<sup>1</sup>

#### Supporting Diversity, Equity and Inclusion (DE&I)

- Published inaugural Diversity, Equity and Inclusion (DE&I) Report highlighting internal progress and external work supporting underserved communities
- Continued efforts to sustain and grow employee-focused initiatives:
  - Completed inaugural Building Organizational Leadership Diversity (BOLD) program and launched the next cohort of participants
  - Continued the GLIDE Relaunch returnship program hosting two cohorts with 105 fellows hired in 2022 with an overall cohort diversity rate of 87%<sup>2</sup>.
     Converted 88% of program hires into full-time employment upon program completion
- Expanded on-demand DE&I training to all employees
- Spent more than **\$1 billion** with certified diverse suppliers

Amounts in the bullets are for full year 2022, unless otherwise noted.

- 1. Source: US Energy Information Administration (EIA). Monthly Electricity Report.
- 2. 73% diverse by gender, 63% diverse by race/ethnicity and 3% diverse by veteran status.

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#### Additional Actions to Support Our Communities

- Donated approximately **\$300 million** to over 3,400 nonprofits in support of housing, small business, financial health, sustainability and other community needs
  - Included ~\$15 million in grants to support sustainability-related philanthropic efforts
- Strengthened local communities through ~ **700,000 hours** of volunteer service from Wells Fargo employees
- Launched **\$60 million** Wealth Opportunities Restored through Homeownership (WORTH) program which aims to create 40,000 homebuyers of color in eight markets across the U.S.
- Started Growing Diverse Housing Developers, a **\$40 million initiative** to increase affordable housing supply and grow success of diverse housing developers
- Collaborated with the National Urban League on new five-year Diverse Appraiser Program to increase diversity in the home appraiser industry in Charlotte, Atlanta and Houston
- Continued support for our Open for Business Fund helping small business owners acquire commercial property, equipment and other upgrades
- Distributed more than **\$22 million** in grants for financial coaching to help people build savings, reduce debt, acquire assets, and improve credit
- Expanded our business coaching and mentoring program with the Nasdaq Entrepreneurial Center to reach **1,200** women-owned small businesses

## 4Q22 results

	(\$ in millions, except EPS)	Pre-tax Income	EPS
	Litigation, regulatory, and customer remediation matters, primarily related to a variety of previously disclosed historical matters	(\$3,287)	(\$0.70)
	Impairments of equity securities predominantly in our affiliated venture capital business <sup>6</sup>	(1,050)	(0.15)
Financial Results	Severance expense, primarily in Home Lending	(353)	(0.07)
ROE: 6.4%	Discrete tax benefits	510	0.13
ROTCE: 7.6% <sup>1</sup>	Revenue of \$19.7 billion, down 6%		
fficiency ratio: 82% <sup>2</sup>	– Businesses divested in 2021 accounted for \$1.1 billion of revenue in 4Q21, including \$943 million in net g	ains on sales	
	Noninterest expense of \$16.2 billion, up 23%		
	<ul> <li>Businesses divested in 2021 accounted for ~\$186 million of noninterest expense in 4Q21</li> </ul>		
	• Effective income tax rate of (4.6)% included \$510 million of discrete tax benefits related to interest on	overpayments in prior	years
	Average loans of \$948.5 billion, up 8%		
	<ul> <li>Average deposits of \$1.4 trillion, down 6%</li> </ul>		
	Provision for credit losses of \$957 million		
Credit Quality	- Total net charge-offs of \$560 million, up \$137 million, with net loan charge-offs of 0.23% of average loar		
		rease in 4Q22	
	<ul> <li>Allowance for credit losses of \$13.6 billion, down \$179 million from 4Q21 and included a \$397 million inc</li> </ul>		
apital and Liquidity			
	<ul> <li>Common Equity Tier 1 (CET1) capital of \$133.5 billion<sup>3</sup></li> </ul>		
apital and Liquidity CET1 ratio: 10.6% <sup>3</sup> LCR: 122% <sup>4</sup>			

<sup>1.</sup> Tangible common equity and return on average tangible common equity (ROTCE) are non-GAAP financial measures. For additional information, including a corresponding reconciliation to GAAP financial measures, see the "Tangible Common Equity" table on page 23.

2. The efficiency ratio is noninterest expense divided by total revenue.

6. Impairments of equity securities, net of noncontrolling interests = \$749 million.

4Q22 Financial Results

<sup>3.</sup> The Common Equity Tier 1 (CET1) ratio calculated under the Standardized Approach is our binding CET1 ratio. See page 25 for additional information regarding CET1 capital and ratios. CET1 is a preliminary estimate.

<sup>4.</sup> Liquidity coverage ratio (LCR) represents average high-quality liquid assets divided by average projected net cash outflows, as each is defined under the LCR rule. LCR is a preliminary estimate.

<sup>5.</sup> Represents TLAC divided by risk-weighted assets (RWAs), which is our binding TLAC ratio, determined by using the greater of RWAs under the Standardized and Advanced Approaches. TLAC is a preliminary estimate.

Capital



# 11.4% 10.5% 10.4% 10.3% 10.6% 9.2% Regulatory Minimum and Buffers<sup>2</sup> 4Q21 1Q22 2Q22 3Q22 4Q22 Estimated

#### Common Equity Tier 1 Ratio under the Standardized Approach<sup>1</sup>

#### **Capital Position**

- Common Equity Tier 1 (CET1) ratio of 10.6%<sup>1</sup> at December 31, 2022 remained above our regulatory minimum and buffers of 9.2%<sup>2</sup>
- CET1 ratio down ~80 bps from 4Q21 and reflected:
  - Decline in accumulated other comprehensive income driven by higher interest rates and wider agency mortgage-backed securities spreads resulted in a decline in the CET1 ratio of 85 bps

#### **Capital Return**

- Period-end common shares outstanding down 52.0 million, or 1%, year-over-year (YoY)
- 4Q22 common stock dividend of \$0.30 per share
- Issued 38.5 million shares of common stock in 4Q22 predominantly associated with annual company contributions to our 401(k) plan
- No common stock repurchases in 4Q22; we currently expect to resume common stock repurchases in 1Q23

#### Total Loss Absorbing Capacity (TLAC)

 As of December 31, 2022, our TLAC as a percentage of total riskweighted assets was 23.3%<sup>3</sup> compared with the required minimum of 21.5%

3. Represents TLAC divided by risk-weighted assets (RWAs), which is our binding TLAC ratio, determined by using the greater of RWAs under the Standardized and Advanced Approaches. TLAC is a preliminary estimate.

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<sup>1.</sup> The Common Equity Tier 1 (CET1) ratio calculated under the Standardized Approach is our binding CET1 ratio. See page 25 for additional information regarding CET1 capital and ratios. 4Q22 CET1 is a preliminary estimate.

<sup>2.</sup> Includes a 4.50% minimum requirement, a stress capital buffer of 3.20%, and a G-SIB capital surcharge of 1.50%.

## 4Q22 earnings

		Qu	arter ended	\$ Cł	nange from		Year ended	\$ Change from
\$ in millions (mm), except per share data	4Q22	3Q22	4Q21	3Q22	4Q21	2022	2021	2021
Net interest income	\$13,433	12,098	9,262	\$1,335	4,171	\$44,950	35,779	\$9,171
Noninterest income	6,227	7,407	11,594	(1,180)	(5,367)	28,835	42,713	(13,878)
Total revenue	19,660	19,505	20,856	155	(1,196)	73,785	78,492	(4,707)
Net charge-offs	560	399	423	161	137	1,609	1,582	27
Change in the allowance for credit losses	397	385	(875)	12	1,272	(75)	(5,737)	5,662
Provision for credit losses	957	784	(452)	173	1,409	1,534	(4,155)	5,689
Noninterest expense	16,202	14,327	13,198	1,875	3,004	57,282	53,831	3,451
Pre-tax income	2,501	4,394	8,110	(1,893)	(5,609)	14,969	28,816	(13,847)
Income tax expense (benefit)	(127)	894	1,711	(1,021)	(1,838)	2,087	5,578	(3,491)
Effective income tax rate (%)	(4.6)%	20.2	22.8	(2,486) bps	(2,747)	13.7 %	20.6	(690) bps
Net income	\$2,864	3,528	5,750	(\$664)	(2,886)	\$13,182	21,548	(\$8,366)
Diluted earnings per common share	\$0.67	0.85	1.38	(\$0.18)	(0.71)	\$3.14	4.95	(\$1.81)
Diluted average common shares (# mm)	3,832.7	3,825.1	3,964.7	8	(132)	3,837.0	4,096.2	(259)
Return on equity (ROE)	6.4 %	8.0	12.8	(161) bps	(645)	7.5 %	12.0	(446) bps
Return on average tangible common equity (ROTCE) <sup>1</sup>	7.6	9.6	15.3	(194)	(764)	9.0	14.3	(534)
Efficiency ratio	82	73	63	896	1,914	78	69	905

1. Tangible common equity and return on average tangible common equity are non-GAAP financial measures. For additional information, including a corresponding reconciliation to GAAP financial measures, see the "Tangible Common Equity" table on page 23.

4Q22 Financial Results



## Credit quality



**Provision for Credit Losses and Net Charge-offs** (\$ in millions)

#### Commercial net loan charge-offs up \$73 million to 6 bps of average loans (annualized)

- Consumer net loan charge-offs up \$88 million to 48 bps of average loans (annualized) driven by a \$72 million increase in net loan charge-offs in credit card
- Nonperforming assets increased \$51 million, or 1%, as higher commercial real estate nonaccrual loans were partially offset by lower residential mortgage nonaccrual loans

- Allowance for credit losses for loans increased primarily reflecting loan growth, as well as a less favorable economic environment
  - Allowance coverage for total loans up 2 bps from 3Q22 and down 12 bps from 4Q21

Allowance for Credit Losses for Loans (\$ in millions)



## Loans and deposits



- Average loans up \$73.5 billion, or 8%, YoY, and up \$3.1 billion from 3Q22 driven by higher credit card loans and higher residential mortgage loans
- Total average loan yield of 5.13%, up 181 bps YoY and up 85 bps from 3Q22 reflecting the impact of higher interest rates
- Period-end loans up \$60.5 billion, or 7%, YoY, and up \$10.0 billion, or 1%, from 3Q22 driven by higher commercial & industrial loans and higher credit card loans

Period-E	End Loa	ans Outsta	nding (\$ in bil	lions)
		<u>4Q22</u>	<u>vs 3Q22</u>	<u>vs 4Q21</u>
Commercial	\$	557.5	1 %	9 %
Consumer		398.4	1 %	4 %
Total loans	\$	955.9	1 %	7 %

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- Average deposits down \$89.5 billion, or 6%, YoY, and down \$27.4 billion, or 2%, from 3Q22 predominantly reflecting consumer deposit outflows
- Average deposit cost of 46 bps, up 32 bps from 3Q22 driven by higher deposit costs across all operating segments in response to rising interest rates

	Aver	age Deposit	Cost	
<u>4Q21</u>	<u>1Q22</u>	<u>2Q22</u>	<u>3Q22</u>	<u>4Q22</u>
0.02%	0.03%	0.04%	0.14%	0.46%

#### Average Deposits and Rates (\$ in billions)

4Q22 Financial Results

# Net interest income



**Net Interest Income** (\$ in millions)

- Net interest income up \$4.2 billion, or 45%, from 4Q21 primarily due to the impact of higher interest rates, higher loan balances, and lower mortgage-backed securities (MBS) premium amortization
  - 4Q22 MBS premium amortization was \$174 million vs. \$477 million in 4Q21 and \$230 million in 3Q22
- Net interest income up \$1.3 billion, or 11%, from 3Q22 primarily due to the impact of higher interest rates

1. Includes taxable-equivalent adjustments predominantly related to tax-exempt income on certain loans and securities.

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## Noninterest expense



#### Noninterest Expense (\$ in millions)

#### • Noninterest expense up \$3.0 billion, or 23%, from 4Q21

- Operating losses up \$3.0 billion reflecting \$3.3 billion primarily related to a variety of previously disclosed historical matters, including litigation, regulatory, and customer remediation matters
- Other expenses of \$12.7 billion were stable
  - Personnel expense down \$60 million, or 1%, primarily reflecting lower revenue-related compensation, as well as the impact of efficiency initiatives and lower expense from business divestitures, partially offset by \$353 million in severance expense primarily in Home Lending
  - Non-personnel expense up \$59 million, or 1%
- Noninterest expense up \$1.9 billion, or 13%, from 3Q22
  - Operating losses up \$1.3 billion reflecting \$3.3 billion primarily related to a variety of previously disclosed historical matters, including litigation, regulatory, and customer remediation matters
  - Other expenses of \$12.7 billion, up \$576 million, or 5%
    - Personnel expense up \$203 million, or 2%, and included \$353 million in severance expense primarily in Home Lending, partially offset by lower revenue-related expense, as well as the impact of efficiency initiatives
    - Non-personnel expense up \$373 million driven by typically higher 4Q expense in professional and outside services, technology, telecommunications and equipment, and advertising and promotion, as well as higher travel and entertainment expense

#### Reasonably possible losses in excess of our accrual for legal actions

 Our current estimate of the high end of the range of reasonably possible losses in excess of our accrual for legal actions as of December 31, 2022, is ~\$1.4 billion<sup>2</sup>, down ~\$2.3 billion from the ~\$3.7 billion as of September 30, 2022

1. 4Q21 noninterest expense included approximately \$100 million of operating expenses associated with our Corporate Trust Services business and Wells Fargo Asset Management, which were sold on November 1, 2021.

- The approximately \$100 million excludes expenses attributable to transition services agreements and corporate overhead.
- 2. The amount for December 31, 2022, will be updated at the time of the filing of our Form 10-K in February and may change.

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# Consumer Banking and Lending

Summary F	inanci	als		
\$ in millions (mm)		4Q22	vs. 3Q22	vs. 4Q21
Revenue by line of business:				
Consumer and Small Business Banking (CSBB)		\$6,608	\$376	1,736
Consumer Lending:				
Home Lending		786	(187)	(1,057)
Credit Card		1,353	4	82
Auto		413	(10)	(57)
Personal Lending		303	3	26
Total revenue		9,463	186	730
Provision for credit losses		936	19	810
Noninterest expense		7,088	330	962
Pre-tax income		1,439	(163)	(1,042)
Net income		\$1,077	(\$124)	(785)
Selected	Metrics	5		
		4Q22	3Q22	4Q21
Return on allocated capital <sup>1</sup>		8.3 %	9.4	14.8
Efficiency ratio <sup>2</sup>		75	73	70
Retail bank branches	#	4,598	4,612	4,777
Digital (online and mobile) active customers <sup>3</sup> (mm)		33.5	33.6	33.0
Mobile active customers <sup>3</sup> (mm)		28.3	28.3	27.3

1. Return on allocated capital is segment net income (loss) applicable to common stock divided by segment average allocated capital. Segment net income (loss) applicable to common stock is segment net income (loss) less allocated preferred stock dividends.

2. Efficiency ratio is segment noninterest expense divided by segment total revenue.

3. Digital and mobile active customers is the number of consumer and small business customers who have logged on via a digital or mobile device, respectively, in the prior 90 days.



- Total revenue up 8% YoY and up 2% from 3Q22
  - CSBB up 36% YoY driven by the impact of higher interest rates; up 6% from 3Q22 as higher net interest income was partially offset by lower depositrelated fees reflecting our efforts to help customers avoid overdraft fees
  - Home Lending down 57% YoY on lower mortgage banking income driven by lower originations and gain on sale margins, as well as lower revenue from the resecuritization of loans purchased from securitization pools; down 19% from 3Q22 on lower revenue from the resecuritization of loans purchased from securitization pools, as well as lower mortgage originations and gain on sale margins
  - Credit Card up 6% YoY on higher loan balances, including the impact of higher point of sale volume and new product launches
  - Auto down 12% YoY due to loan spread compression and lower loan balances
  - Personal Lending up 9% YoY on higher loan balances, partially offset by loan spread compression
- Noninterest expense up 16% YoY and up 5% from 3Q22 as higher operating losses and severance expense of \$305 million were partially offset by lower revenue-related compensation in Home Lending, as well as the impact of efficiency initiatives

## Average Balances and Selected Credit Metrics

\$ in billions	4Q22	3Q22	4Q21
Balances			
Loans	\$338.0	335.6	325.4
Deposits	864.6	888.0	864.4
Credit Performance			
Net charge-offs as a % of average loans	0.62 %	0.51	0.50

# Consumer Banking and Lending



#### Debit Card Point of Sale (POS) Volume and Transactions<sup>1</sup>



#### **Auto Loan Originations** (\$ in billions)



Debit card purchase volume and transactions reflect combined activity for both consumer and business debit card purchases.
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#### Credit Card POS Volume (\$ in billions)





# Commercial Banking

Summa	ry Financials		
\$ in millions	4Q22	vs. 3Q22	vs. 4Q21
Revenue by line of business:			
Middle Market Banking	\$2,076	\$283	909
Asset-Based Lending and Leasing	1,073	(86)	(44)
Total revenue	3,149	197	865
Provision for credit losses	(43)	125	341
Noninterest expense	1,523	(3)	130
Pre-tax income	1,669	75	394
Net income	\$1,238	\$56	284
Select	ted Metrics		
	4Q22	3Q22	4Q21
Return on allocated capital	24.2 %	23.1	18.5

	4Q22	3Q22	4Q21
Return on allocated capital	24.2 %	23.1	18.5
Efficiency ratio	48	52	61
Average loans by line of business (\$ in billions)			
Middle Market Banking	\$119.7	117.0	103.6
Asset-Based Lending and Leasing	98.7	92.0	81.0
Total loans	\$218.4	209.0	184.6
Average deposits	175.4	180.2	207.7

- Total revenue up 38% YoY and up 7% from 3Q22
  - Middle Market Banking revenue up 78% YoY primarily due to the impact of higher interest rates and higher loan balances, partially offset by lower deposit balances and lower deposit-related fees driven by the impact of higher earnings credit rates (ECRs), which result in lower fees for commercial customers; up 16% from 3Q22 due to the impact of higher interest rates and higher loan balances, partially offset by higher ECRs and lower deposit balances
  - Asset-Based Lending and Leasing revenue down 4% YoY and down 7% from 3Q22 driven by lower net gains from equity securities, partially offset by loan growth
- Noninterest expense up 9% YoY primarily due to higher personnel expense and operating losses, partially offset by the impact of efficiency initiatives

# Corporate and Investment Banking

Summary Final	ncials		
\$ in millions	4Q22	vs. 3Q22	vs. 4Q21
Revenue by line of business:			
Banking:			
Lending	\$593	\$13	74
Treasury Management and Payments	738	68	365
Investment Banking	317	(19)	(147)
Total Banking	1,648	62	292
Commercial Real Estate	1,267	55	172
Markets:			
Fixed Income, Currencies and Commodities (FICC)	935	21	141
Equities	279	(37)	74
Credit Adjustment (CVA/DVA) and Other	(35)	(52)	(48)
Total Markets	1,179	(68)	167
Other	45	30	(4)
Total revenue	4,139	79	627
Provision for credit losses	41	9	235
Noninterest expense	1,837	(63)	72
Pre-tax income	2,261	133	320
Net income	\$1,692	\$100	238
Selected Met	rics		
	4Q22	3Q22	4Q21
Return on allocated capital	17.7 %	16.6	16.0
Efficiency ratio	44	47	50

#### WELLS FARGO

#### • Total revenue up 18% YoY and up 2% from 3Q22

- Banking revenue up 22% YoY driven by stronger treasury management results due to the impact of higher interest rates and higher lending revenue on higher loan balances, partially offset by lower investment banking fees reflecting lower market activity; up 4% from 3Q22 predominantly driven by stronger treasury management results reflecting higher interest rates, partially offset by lower investment banking fees
- Commercial Real Estate revenue up 16% YoY driven by higher loan balances and the impact of higher interest rates; up 5% from 3Q22 predominantly driven by stronger lending results and treasury management results, partially offset by lower commercial mortgage-backed securities gain on sale margins and volumes
- Markets revenue up 17% YoY driven by higher trading revenue in equities, rates and commodities, foreign exchange, and municipal products; down 5% from 3Q22 reflecting lower equities and credit products trading revenue, partially offset by higher trading revenue in municipal products
- Noninterest expense up 4% YoY driven by higher operating costs and salaries expense, partially offset by the impact of efficiency initiatives; down 3% from 3Q22 on lower personnel expense and lower operating costs

Average Balances (\$ in billions)		
4Q22	3Q22	4Q21
\$104.2	109.9	101.6
137.7	137.6	116.6
56.4	58.7	53.8
\$298.3	306.2	272.0
156.2	156.8	182.1
189.2	184.5	195.9
	4Q22 \$104.2 137.7 56.4 \$298.3 156.2	4Q22         3Q22           \$104.2         109.9           137.7         137.6           56.4         58.7           \$298.3         306.2           156.2         156.8

# Wealth and Investment Management

Sum	mary Financials		
\$ in millions	4Q22	vs. 3Q22	vs. 4Q21
Net interest income	\$1,124	\$36	458
Noninterest income	2,571	(6)	(411)
Total revenue	3,695	30	47
Provision for credit losses	11	3	14
Noninterest expense	2,731	(65)	(167)
Pre-tax income	953	92	200
Net income	\$715	\$76	151

**Selected Metrics** (\$ in billions, unless otherwise noted)

31.9 % 2 74 34.8 8	Q22         4           28.4         2           76         35.5           86.4         2
74 34.8 8	76 35.5 8
34.8 8	35.5 8
42.2 1.5	
42.2 15	58.4 18
797 7	756 9
064 1,0	003 1,2
861 1,7	759 2,3
230 1,2	212 1,2
	011 12,3
	.861 1,7



- Total revenue up 1% YoY and up 1% from 3Q22
  - Net interest income up 69% YoY and up 3% from 3Q22 driven by the impact of higher interest rates, partially offset by lower deposit balances as customers continued to reallocate cash into higher yielding alternatives
  - Noninterest income down 14% YoY on lower asset-based fees driven by a decrease in market valuations
- Noninterest expense down 6% YoY and down 2% from 3Q22 reflecting lower revenue-related compensation and the impact of efficiency initiatives

## Corporate

Summary Financials							
\$ in millions	4Q22	vs. 3Q22	vs. 4Q21				
Net interest income	\$78	\$326	498				
Noninterest income	(367)	(651)	(3,907)				
Total revenue	(289)	(325)	(3,409)				
Provision for credit losses	12	17	9				
Noninterest expense	3,023	1,676	2,007				
Pre-tax income	(3,324)	(2,018)	(5,425)				
Income tax expense (benefit)	(1,227)	(1,038)	(1,765)				
Less: Net income from noncontrolling interests	(239)	(208)	(886)				
Net loss	(\$1,858)	(\$772)	(2,774)				

- Net interest income up YoY due to the impact of higher interest rates
  - Business divestitures in 2021 accounted for \$27 million of net interest income in 4Q21
- Noninterest income down YoY due to lower results in our affiliated venture capital and private equity businesses, including \$1.0 billion of impairments of equity securities in 4Q22 driven by market conditions, and net gains in 4Q21 from the sales of our Corporate Trust Services business and Wells Fargo Asset Management, partially offset by the impairment of certain leased rail cars in 4Q21
  - Business divestitures in 2021 accounted for \$1.1 billion of noninterest income in 4Q21, including a \$674 million net gain on the sale of our Corporate Trust Services business and a \$269 million net gain on the sale of Wells Fargo Asset Management
- Noninterest expense up YoY due to higher operating losses, partially offset by the impact of business divestitures
  - Business divestitures in 2021 accounted for ~\$186 million of noninterest expense in 4Q21

## 2023 net interest income considerations



2023 Net Interest Income Considerations (\$ in billions) Potential for a ~10% increase \$45.0 **GAAP Full Rates/Repricing** Balance **CIB Markets Full Year** Year 2022 Sheet/Mix NII 2023

- 2023 net interest income could potentially be ~ 10% higher than the full year 2022 level of \$45.0 billion
  - Based on recent implied forward rates

Forward Rate Curve as of 1/9/23						
Average rates	<u>1Q23</u>	<u>2Q23</u>	<u>3Q23</u>	4Q23		
Fed Funds	4.72 %	5.06	5.05	4.80		
10-year Treasury	3.52	3.50	3.48	3.47		

- Balance sheet/mix expectations driven by deposit run-off and mix shift, partially offset by modest loan growth
- Expected decline in CIB Markets net interest income due to higher funding costs, partially offset by an increase in net trading gains in noninterest income
- Expectations assume the asset cap will remain in place for 2023
- Net interest income performance will ultimately be determined by a variety of factors, many of which are uncertain, including the absolute level of rates and the shape of the yield curve; deposit balances, mix and pricing; and loan demand

## 2023 expense expectations

Building the right risk and control infrastructure to strengthen our Company remains our top priority



#### 2023 Expense Expectations (Excluding Operating Losses)

(\$ in billions)



#### Expected net expense reduction details



- 2023 expense expectations (excluding operating losses)
  - Merit increases including inflationary pressures; FDIC expense increase from higher FDIC surcharge (~+\$250 million)
  - Lower revenue-related expense driven primarily by decreases in Home Lending; Wealth and Investment Management revenue-related expense assumed flat at current market levels
  - Incremental investments primarily related to personnel investments (largely in Technology, Corporate & Investment Banking, and Commercial Banking) and higher marketing spend in Consumer Banking and Lending
- Efficiency initiatives
  - Delivered on commitment of ~\$7.5 billion of gross expense saves in 2021-2022
  - 2023 opportunities include:
    - Consumer Banking branch footprint and staffing
    - $\circ$   $\;$  Technology driven efficiencies streamline operations and increase automation
    - Consumer Lending optimization of Home Lending
    - Real estate incremental ~5% reduction in office real estate
    - Focus on third party spending
  - Continue to see more opportunities past 2023
- Operating losses (not included in 2023 outlook)
  - Currently anticipate ~\$1.3 billion of ongoing business-related operating losses in 2023, such as fraud, theft and other business as usual losses
  - As previously disclosed, we have outstanding litigation, regulatory, and customer remediation matters that could impact operating losses

# Areas of focus for 2023 investments



#### **Risk and Controls** Digital **Payments Products** Continuing to build the right risk and control Building experiences for customers that are Improving payments products which are at the streamlined, intuitive and transparent infrastructure to strengthen our Company heart of our customers' daily financial activities remains our top priority • For consumers, improvements such as: • Credit card -- including new products and service enhancements and additional marketing, e.g., - Further enhancements to Wells Fargo Mobile® Continued upgrading of our risk management latest launch of Autograph<sup>SM</sup> infrastructure and remediating legacy regulatory app Digital lending experiences such as Flex Loan - Fargo, a financial digital assistant issues • Global treasury services for commercial clients - *LifeSync*, a comprehensive advice platform ٠ – Intuitive Investor<sup>®</sup>, automated investment Digital and real-time payment capabilities platform • For commercial clients, additional enhancements to Wells Farqo Vantage<sup>s</sup>™ **Client Coverage** Technology **Operations and Branches** Investing to support our customers Continuing to transform our tech platforms Automating and upgrading our physical presence and operations processes to drive Targeted Investment Banking coverage and efficiency and better customer service • Allowing customers and clients to experience the product hires • Operations improvements include contact center bank as one company by a streamlined banking • Focused buildout of coverage in under penetrated platform upgrades, automated fraud detection and claims markets in Commercial Banking Moving more applications to public/private cloud handling Attract experienced Financial Advisors and to increase scalability and improve speed to Renovation of existing branch footprint to help enhance the comprehensive tools they use to market improve customer experience support customers Consolidation of our data center footprint Optimize ATM technology and footprint Continued investment in cybersecurity Strengthen marketing capabilities to drive new

#### 4Q22 Financial Results

account acquisition for consumer customers

# 4Q22 Return on tangible common equity (ROTCE)<sup>1</sup>





- 4Q22 ROE of 6%; 4Q22 ROTCE of 8%<sup>1</sup>
- 4Q22 adjusted ROTCE<sup>4</sup> excluded the following notable items<sup>3</sup>:
  - \$3.3 billion of operating losses related to litigation, regulatory, and customer remediation matters
  - Elevated impairments of equity securities, severance and discrete tax benefits
- Other factors to consider:
  - Net interest income was higher than our long-term expectations due to interest rates, funding balances, mix, and pricing
  - Net loan charge-off levels were below our long-term expectations
- As a result, we believe we have additional work to do to achieve our medium-term ROTCE goal on a sustainable basis

- 1. Tangible common equity and return on average tangible common equity are non-GAAP financial measures. For additional information, including a corresponding reconciliation to GAAP financial measures, see the "Tangible Common Equity" table on page 23.
- 2. Numbers in the chart do not add to the total due to rounding.
- 3. 4Q22 notable items included \$3.3 billion of operating losses related to litigation, regulatory, and customer remediation matters; \$1.0 billion of impairments of equity securities; \$353 million of severance expense; and \$510 million of discrete tax benefits. For additional information on notable items, see pages 4 and 24.
- 4. Adjusted return on average tangible common equity is a non-GAAP financial measure. For additional information, including a corresponding reconciliation to GAAP financial measures, see the "Tangible Common Equity" tables on pages 23-24.

# Path to higher returns



## **Progress since 4Q20**

- On our 4Q20 earnings call we laid out a path to higher returns; ROTCE in 4Q20 was 8%<sup>1</sup>
- We executed on our efficiency initiatives outlined on our 4Q20 earnings call
  - Delivered ~\$7.5 billion of gross expense saves
  - Reduced headcount by nearly 30,000, or 11%
- We executed on our capital return outlined on our 4Q20 earnings call
  - Returned \$16 billion in net common stock repurchases
  - Increased our common stock dividend from \$0.10 per share to \$0.30 per share

## Path to medium-term ROTCE

- Clear, achievable path to a sustainable ~15% ROTCE in the medium-term; requires:
  - Capital optimization and continued progress on efficiency initiatives
    - Capital return and redeploying capital to higher returning products and businesses
    - Improving the efficiency ratios of our operating segments and underlying businesses
    - Returns on growth-related investments
    - Investments include:
      - Credit card
      - Improving segmentation of our customer base including a focus on the affluent strategy
      - Increase deposit and lending penetration in Wealth and Investment Management
      - Investment Banking

## Longer-term ROTCE

- Continued execution on running the company in a more controlled and disciplined manner
- Our goal is for our four operating segments to produce returns comparable to our best peers

#### Our top priority remains continuing to build a risk and control infrastructure appropriate for the size and complexity of Wells Fargo

Note: Path to higher returns represents a hypothetical scenario.

1. Tangible common equity and return on average tangible common equity (ROTCE) are non-GAAP financial measures. For additional information, including a corresponding reconciliation to GAAP financial measures, see the "Tangible Common Equity" table on page 23.

<sup>4</sup>Q22 Financial Results

# Appendix

# Tangible Common Equity

## Wells Fargo & Company and Subsidiaries **TANGIBLE COMMON EQUITY**

We also evaluate our business based on certain ratios that utilize tangible common equity. Tangible common equity is a non-GAAP financial measure and represents total equity less preferred equity, noncontrolling interests, goodwill, certain identifiable intangible assets (other than MSRs) and goodwill and other intangibles on investments in consolidated portfolio companies, net of applicable deferred taxes. One of these ratios is return on average tangible common equity (ROTCE), which represents our annualized earnings as a percentage of tangible common equity. The methodology of determining tangible common equity may differ among companies. Management believes that return on average tangible common equity, which utilizes tangible common equity, is a useful financial measure because it enables management, investors, and others to assess the Company's use of equity.

#### The table below provides a reconciliation of this non-GAAP financial measure to GAAP financial measures.

						Ç	Year ended		
(in millions, except ratios)		 Dec 31, 2022	Sep 30, 2022	Jun 30, 2022	Mar 31, 2022	Dec 31, 2021	Dec 31, 2020	Dec 31, 2022	Dec 31, 2021
Return on average tangible common equity:									
Net income applicable to common stock	(A)	\$ 2,585	3,250	2,839	3,393	5,470	2,741	\$ 12,067	20,256
Average total equity		182,549	183,037	181,016	186,337	190,744	185,444	183,224	191,219
Adjustments:									
Preferred stock <sup>1</sup>		(19,553)	(20,057)	(20,057)	(20,057)	(20,267)	(21,223)	(19,930)	(21,151)
Additional paid-in capital on preferred stock <sup>1</sup>		166	135	135	134	120	156	143	137
Unearned ESOP shares <sup>1</sup>		112	646	646	646	872	875	512	874
Noncontrolling interests		(2,185)	(2,258)	(2,386)	(2,468)	(2,119)	(887)	(2,323)	(1,601)
Average common stockholders' equity	(B)	161,089	161,503	159,354	164,592	169,350	164,365	161,626	169,478
Adjustments:									
Goodwill		(25,173)	(25,177)	(25,179)	(25,180)	(25,569)	(26,390)	(25,177)	(26,087)
Certain identifiable intangible assets (other than MSRs)		(160)	(181)	(200)	(218)	(246)	(354)	(190)	(294)
Goodwill and other intangibles on investments in consolidated portfolio companies (included in other assets)		(2,378)	(2,359)	(2,304)	(2,395)	(2,309)	(1,889)	(2,359)	(2,226)
Applicable deferred taxes related to goodwill and other intangible assets <sup>2</sup>		890	886	877	803	848	852	864	867
Average tangible common equity	(C)	\$ 134,268	134,672	132,548	137,602	142,074	136,584	\$ 134,764	141,738
Return on average common stockholders' equity (ROE) (annualized)	(A)/(B)	6.4 %	8.0	7.1	8.4	12.8	6.6	7.5 %	12.0
Return on average tangible common equity (ROTCE) (annualized)	(A)/(C)	7.6	9.6	8.6	10.0	15.3	8.0	9.0	14.3

1. In fourth quarter 2022, we redeemed all outstanding shares of our ESOP Cumulative Convertible Preferred Stock in exchange for shares of the Company's common stock.

2. Determined by applying the combined federal statutory rate and composite state income tax rates to the difference between book and tax basis of the respective goodwill and intangible assets at period-end.

# Tangible Common Equity, continued

## Wells Fargo & Company and Subsidiaries **TANGIBLE COMMON EQUITY**

In fourth quarter 2022, we adjusted ROTCE to consider notable items that occurred in the quarter. Management believes that adjusted ROTCE is a useful financial measure because it enables management, investors, and others to assess the Company's use of equity considering notable items that occurred in fourth quarter 2022.

The table below provides a reconciliation of this non-GAAP financial measure to GAAP financial measures.

		Quarter ended
		 Dec 31,
(in millions, except ratios)		2022
Return on average tangible common equity:		
Net income applicable to common stock	(A)	\$ 2,585
Adjustments for notable items:		
Operating losses related to litigation, regulatory, and customer remediation matters		3,287
Impairments of equity securities, net of noncontrolling interests		749
Severance expense		353
Discrete tax benefits		(510)
Applicable tax effect related to notable items <sup>1</sup>		(892)
Adjusted net income applicable to common stock	(B)	5,572
Average total equity		182,549
Adjustments:		
Preferred stock <sup>2</sup>		(19,553)
Additional paid-in capital on preferred stock <sup>2</sup>		166
Unearned ESOP shares <sup>2</sup>		112
Noncontrolling interests		(2,185)
Average common stockholders' equity	(C)	161,089
Adjustments:		
Goodwill		(25,173)
Certain identifiable intangible assets (other than MSRs)		(160)
Goodwill and other intangibles on investments in consolidated portfolio companies (included in other assets)		(2,378)
Applicable deferred taxes related to goodwill and other intangible assets <sup>3</sup>		890
Average tangible common equity	(D)	\$ 134,268
Return on average common stockholders' equity (ROE) (annualized)	(A)/(C)	6.4 %
Return on average tangible common equity (ROTCE) (annualized)	(A)/(D)	7.6
Adjusted return on average tangible common equity (adjusted ROTCE) (annualized)	(B)/(D)	16.5

1. Determined by applying the combined federal statutory rate and composite state income tax rates to notable items in fourth quarter 2022.

2. In fourth quarter 2022, we redeemed all outstanding shares of our ESOP Cumulative Convertible Preferred Stock in exchange for shares of the Company's common stock.

3. Determined by applying the combined federal statutory rate and composite state income tax rates to the difference between book and tax basis of the respective goodwill and intangible assets at period-end.



## Common Equity Tier 1 under Basel III



Wells Fargo & Company and Subsidiaries RISK-BASED CAPITAL RATIOS UNDER BASEL III<sup>1</sup>

		Estimated				
(in billions, except ratio)		Dec 31, 2022	Sep 30, 2022	Jun 30, 2022	Mar 31, 2022	Dec 31, 2021
Total equity		\$ 181.9	178.4	179.8	181.7	190.1
Adjustments:						
Preferred stock <sup>2</sup>		(19.4)	(20.1)	(20.1)	(20.1)	(20.1)
Additional paid-in capital on preferred stock <sup>2</sup>		0.1	0.1	0.2	0.1	0.1
Unearned ESOP shares <sup>2</sup>		_	0.7	0.7	0.7	0.7
Noncontrolling interests		(2.0)	(2.2)	(2.3)	(2.4)	(2.5)
Total common stockholders' equity		160.6	156.9	158.3	160.0	168.3
Adjustments:						
Goodwill		(25.2)	(25.2)	(25.2)	(25.2)	(25.2)
Certain identifiable intangible assets (other than MSRs)		(0.2)	(0.2)	(0.2)	(0.2)	(0.2)
Goodwill and other intangibles on investments in consolidated portfolio companies (included in other assets)		(2.4)	(2.4)	(2.3)	(2.3)	(2.4)
Applicable deferred taxes related to goodwill and other intangible assets <sup>3</sup>		0.9	0.9	0.9	0.9	0.8
Current expected credit loss (CECL) transition provision <sup>4</sup>		0.2	0.2	0.2	0.2	0.2
Other		(0.4)	(0.4)	(1.6)	(1.1)	(0.9)
Common Equity Tier 1	(A)	\$ 133.5	129.8	130.1	132.3	140.6
Total risk-weighted assets (RWAs) under Standardized Approach	(B)	1,259.7	1,255.6	1,253.6	1,265.5	1,239.0
Total RWAs under Advanced Approach	(C)	1,112.2	1,104.1	1,121.6	1,119.5	1,116.1
Common Equity Tier 1 to total RWAs under Standardized Approach	(A)/(B)	10.6 %	10.3	10.4	10.5	11.4
Common Equity Tier 1 to total RWAs under Advanced Approach	(A)/(C)	12.0	11.8	11.6	11.8	12.6

1. The Basel III capital rules provide for two capital frameworks (the Standardized Approach and the Advanced Approach applicable to certain institutions), and we must calculate our CET1, Tier 1 and total capital ratios under both approaches.

2. In fourth quarter 2022, we redeemed all outstanding shares of our ESOP Cumulative Convertible Preferred Stock in exchange for shares of the Company's common stock.

3. Determined by applying the combined federal statutory rate and composite state income tax rates to the difference between book and tax basis of the respective goodwill and intangible assets at period-end.

4. In second quarter 2020, the Company elected to apply a modified transition provision issued by federal banking regulators related to the impact of CECL on regulatory capital. The rule permits certain banking organizations to exclude from regulatory capital the initial adoption impact of CECL, plus 25% of the cumulative changes in the allowance for credit losses (ACL) under CECL for each period until December 31, 2021, followed by a three-year phase-out period in which the benefit is reduced by 25% in year one, 50% in year three.

## Disclaimer and forward-looking statements

Financial results reported in this document are preliminary. Final financial results and other disclosures will be reported in our Annual Report on Form 10-K for the year ended December 31, 2022, and may differ materially from the results and disclosures in this document due to, among other things, the completion of final review procedures, the occurrence of subsequent events, or the discovery of additional information.

This document contains forward-looking statements. In addition, we may make forward-looking statements in our other documents filed or furnished with the Securities and Exchange Commission, and our management may make forward-looking statements orally to analysts, investors, representatives of the media and others. Forward-looking statements can be identified by words such as "anticipates," "intends," "plans," "seeks," "believes," "estimates," "expects," "target," "projects," "outlook," "forecast," "will," "may," "could," "should," "can" and similar references to future periods. In particular, forward-looking statements include, but are not limited to, statements we make about: (i) the future operating or financial performance of the Company, including our outlook for future growth; (ii) our noninterest expense and efficiency ratio; (iii) future credit quality and performance, including our expectations regarding future loan losses, our allowance for credit losses, and the economic scenarios considered to develop the allowance; (iv) our expectations regarding net interest income and net interest margin; (v) loan growth or the reduction or mitigation of risk in our loan portfolios; (vi) future capital or liquidity levels, ratios or targets; (vii) the performance of our mortgage business and any related exposures; (viii) the expected outcome and impact of legal, regulatory and legislative developments, as well as our expectations regarding compliance therewith; (ix) future common stock dividends, common share repurchases and other uses of capital; (x) our targeted range for return on assets, return on equity, and return on tangible common equity; (xi) expectations regarding our effective income tax rate; (xii) the outcome of contingencies, such as legal proceedings; (xiii) environmental, social and governance related goals or commitments; and (xiv) the Company's plans, objectives and strategies. Forward-looking statements are not based on historical facts but instead represent our current expectations and assumptions regarding our business, the economy and other future conditions. Investors are urged to not unduly rely on forward-looking statements as actual results could differ materially from expectations. Forwardlooking statements speak only as of the date made, and we do not undertake to update them to reflect changes or events that occur after that date. For more information about factors that could cause actual results to differ materially from expectations, refer to the "Forward-Looking Statements" discussion in Wells Fargo's press release announcing our fourth guarter 2022 results and in our most recent Quarterly Report on Form 10-O, as well as to Wells Farao's other reports filed with the Securities and Exchange Commission, including the discussion under "Risk Factors" in our Annual Report on Form 10-K for the year ended December 31, 2021.